

Welcome to the 16TH Annual EMUG BOSTON

#EMUG2018 Editorial Manager[®] ProduXion Manager[®]



Configuration Audit and Consultation Workshop

Betsy Hopkins

Senior Project Manager bhopkins@ariessys.com





Agenda

- Audits: What it is and why you want it
- Audits: The Process
- Audits: How to get one
- Additional Resources
- Ask us your configuration questions live!



What the Audit Is

And Why You Want It!



Audits

- What it is
 - An Aries Client Services staff member reviews your site
 - Based on conversation with you, we identify features you may find useful
 - We don't make any configuration changes, but we offer tips and suggestions to assist you in getting the most out of EM/PM
- Why you want it
 - Established publications may overlook new features that would be useful
 - Newer publications may be more open to adapting workflows after using EM for a few months
 - It never hurts to have a second set of eyes to help you improve!



The Process

How we go about the audit of your publication



Process

- Publisher identifies the Publication
- Intro call held with key publication staff: 15-20 minutes
- In-depth interview (1 hour) held with the Managing Editor or the most detailed person and Aries staff
 - Currently, Dianne Gullo
 - Senior Account Coordinator
 - 12+ years with Aries





Process

- Following the call, a questionnaire is sent to gather some final data
 - Is there information you'd like to collect that you don't currently collect
 - Are there daily tasks that you'd like to change
- A clone of your site is made
- Dianne then does a full review of the cloned site, looking for areas for improvement
- Approximately 3-4 weeks later, a report is delivered with our findings and recommendations
- You can make any adjustments in the cloned site for your own testing!



Sample

Aries Systems Corporation 200 Sutton Street, North Andover, MA 01845 USA T: +1 978-975-7570 F: +1 978-975-3811 info@ariessys.com www.ariessys.com Site Audit Report and Recommendations {Publisher} Publisher: {Society Name (if applicable)} Society: {Journal/Publication} Name: {Publication Name} {Journal/Publication} Site: {SITE NAME} {<mark>Auditor</mark>} Audit Conducted by: Date Conducted: {QN YYYY} **Brief Summary**

Registration, Home and Login Page Suggestions hat being s Update Home Page: The Home page currently lists information that may be out of date. hat being s Specifically, {describe outdated content}. h an overvidentified d A best practice is to avoid using dates on the Home page unless a procedure is in place for someone to review it regularly for currency. h an overvidentified d *{SITE NAME}'s* Aries Account Coordinator can make changes to the homepage, including any necessary changes to the HTML. normal EN Match Colors and Banner with Publication Branding: The colors on the Home page and banner do not match the branding found on the publication Home page {insert URL}. Keeping the color colors

numerous functions of EM. We hat <u>being said</u>, we did spot areas

h an overview of the EM features dentified during the audit.

at lone site to experiment with the normal EM credentials.

control of these configurations; administrators choose to utilize



How do you get one?

- Contact your Account Coordinator
- Contact your Account Manager
- Speak with one of us here









Resources Available for Reference

- Release Notes and Release Digests
 - https://www.ariessys.com/for-current-customers/feature-newer/
- EM Help
 - http://www.editorialmanager.com/robohelp/14.1/index.htm#t=Editorial_Man ager_Help_System.htm
 - Or from Help link on EM Banner updated with each release
- Aries Video Library
 - https://www.ariessys.com/views-and-press/resources/video-library/
- Your Aries Account Coordinator



And now, your questions!!







